

Collin County Going the **Extra Mile (GEM)** Recognition Form

Honoree's Name: Tammy Reddic

Honoree's Job Title: Community Supervision Officer

Department: CSCD

Years of Service with the County: 16

Why the Honoree is receiving a GEM Award including dates:

Tammy has an ability to deal with challenging situations and offenders calmly and professionally, and often assists other officers when needed.

Tammy diffuses tense and potentially dangerous situations regularly in the office with offenders, even if the offenders are not on her caseload, and she does it graciously. She recently was asked to take an extremely challenging case from another unit because of her ability to deescalate difficult situations with her candidness and transparent communication skills. She spent a lot of time with the individual and got the job done. Tammy is also very empathetic in order to meet the needs of each client she serves, whether it be an angry, distraught, or mentally unstable individuals. She also recently assisted a severely depressed and uncooperative individual seek help, and in another instance she intervened in the office with an offender who was being arrested and helped to prevent a potentially violent situation. The people Tammy encounters quickly develop trust with her and feel they can safely communicate their needs to her.

She offers sound advice to coworkers in need of conflict resolution, well above and beyond her daily duties. Tammy does all of this in a positive manner and has mastered this skill. This makes her a great asset to this department.

Approved by elected official or department head on the 6th day of August, 2018



Signature of Elected Official
or Department Head

Yoon Kim

Printed Name